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FIRST NAMED INVENTOR ATTORNEY DOCKET NO. CONFIRMATION NO. APPLICATION NO. FILING DATE 09/17/1998 NANCEY J. HAMMOND 09/153,994 660082.527M 6324 EXAMINER 27076 7590 12/23/2003 DORSEY & WHITNEY LLP BULLOCK JR, LEWIS ALEXANDER INTELLECTUAL PROPERTY DEPARTMENT ART UNIT PAPER NUMBER **SUITE 3400** 1420 FIFTH AVENUE 2126 20 SEATTLE, WA 98101

Please find below and/or attached an Office communication concerning this application or proceeding.

Application No.	Applicant(s)
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09/153,994	HAMMOND, NANCEY J.
Examiner	Art Unit
Lewis A. Bullock, Jr.	2126
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<u>October 2003</u> .	
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### **DETAILED ACTION**

It is noted that during a telephone interview on 12/12/03 that the examiner indicated that all the claims were allowable. However upon a further review, since all of the claims do not allude that the computer automatically performs the resending or sending due to the expiration of the user specified predetermined amount of time and allows for the interpretation that the user controls resending of the message or the sending of the message after the user feels enough time has passed without a response the cited claims below are rejected, objected, and allowed accordingly.

## Allowable Subject Matter

- 1. Claims 1-5, 28-31, and 36-38 are allowed.
- 2. Claims 7, 8, 12, 19, 20, 25-27, 33, and 35 are objected to as being dependent upon a rejected base claim, but would be allowable if rewritten in independent form including all of the limitations of the base claim and any intervening claims.
- 1. The following is a statement of reasons for the indication of allowable subject matter: All of the cited allowable subject matter claims detail a method / computer system / computer readable medium for ensuring that an electronic message is delivered to and/or reviewed by intended recipient users by determining and selecting a delivery or review waiting period and automatically resending the electronic message to the delivery recipient user if the delivery notification is not received by the sender within the user-selected time or sending a second electronic message to the review recipient user if a review notification is not received by the sender within the user-selected time.

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This would allow the sender to keep track of electronic messages and ensure that they are delivered and reviewed by their intended recipients, as well as, allow the user to delegate a response time to particular recipients. The qualified prior art of record does not teach the user selecting a time period to determine how long a recipient has to respond to a message and automatically resending the message or sending another message when the notification of delivery or review has not been received. Therefore, the claims are allowable over the prior art of record.

### Claim Rejections - 35 USC § 103

- 3. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:
  - (a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.
- 4. Claims 6, 9-11, 15-18, 21-23, 32, and 34 are rejected under 35 U.S.C. 103(a) as being unpatentable over HENDERSON (US 6,185,603) in view of "Messaging's next blockbuster hit" by COX.

As to claim 6, HENDERSON teaches a method in a computer system for delivery of an electronic message (email), the method comprising: determining whether after sending of the electronic message to a recipient (user) a user-specified period of time (time between the initial sending of the message and resending message) has elapsed without receiving a reply for the electronic message from the recipient (via user ignoring email); and when it is determined that the user-specified period of time has elapsed

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without receiving the reply, resending the electronic message (col. 1, lines 27-45). However, HENDERSON does not teach that the reply is a delivery notification.

COX teaches that sending mail systems request a read receipt or notification, a delivery receipt or notification, or both be sent back to confirm that a user has received a mail message (pg. 6, fifth paragraph). It would be obvious to one skilled in the art that based on the combination the email includes a request for a read receipt or a delivery receipt to be received. Therefore, it would be obvious to one skilled in the art at the time of the invention to combine the teachings of HENDERSON with the teachings of COX in order to determine whether the recipient has actually opened or received the message (pg. 6).

As to claim 9, "Official Notice is taken in that it is well known in the art at the time of the invention, that the priority of an electronic message is capable of being transmitted and elevated and that the user designates such elevation.

As to claim 10 and 11, COX teaches requesting confirmation of the delivery to the recipient (pg. 6, fifth paragraph). It would be obvious that the recipient is queried in order to determine if the message is delivered.

As to claim 15, HENDERSON teaches a method in a computer system for delivery of an electronic message (email), the method comprising: determining whether after sending of the electronic message to a recipient (user) a user-specified period of

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time (time between the initial sending of the message and resending message) has elapsed without receiving a reply for the electronic message from the recipient (via user ignoring email); and when it is determined that the user-specified period of time has elapsed without receiving the reply, sending another electronic message (resend message) (col. 1, lines 27-45). It is inherent that in order for a user to resend the message, the user would have to recompose a new electronic message with the same content or forward a copy message of the previous message hence another electronic message. However, HENDERSON does not teach that the reply is a delivery notification.

COX teaches that sending mail systems request a read receipt or notification, a delivery receipt or notification, or both be sent back to confirm that a user has received a mail message (pg. 6, fifth paragraph). It would be obvious to one skilled in the art that based on the combination the email includes a request for a read receipt or a delivery receipt to be received. Therefore, it would be obvious to one skilled in the art at the time of the invention to combine the teachings of HENDERSON with the teachings of COX in order to determine whether the recipient has actually opened or received the message (pg. 6).

As to claim 16, COX teaches requesting the confirmation (pg. 6, fifth paragraph).

As to claims 17 and 18, COX teaches sending mail systems can request a read receipt, a delivery notification, or both be sent back to confirm that a user has received a

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mail message (pg. 6, fifth paragraph). It would be inherent that in order to detect that a message is reviewed (read), one has to monitor the electronic message.

As to claim 21, refer to claim 9 for rejection.

As to claim 22, HENDERSON teaches the resending of another electronic message (col. 1, lines 27-45). It is inherent that since the message would contain the same message it is a reminder message. It is also inherent that in order for a user to resend the message, the user would have to recompose a new electronic message with the same content or forward a copy message of the previous message hence another electronic message.

As to claim 23, refer to claim 22 for rejection.

As to claims 32 and 34, reference is made to a computer readable medium that corresponds to the method of claims 15 and 22 and is therefore met by the rejection of claims 15 and 22 above.

5. Claims 14 and 24 are rejected under 35 U.S.C. 103(a) as being unpatentable over HENDERSON in view of COX as applied to claim 6 above, and further in view of "Netscape Navigator 6 in 1" by FULTON.

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As to claim 14, HENDERSON teaches that email messages are sent from a sender to users and resending the messages. However, neither HENDERSON nor COX teach the cited functionality. FULTON teaches a mail system wherein electronic messages are received and forwarded to someone else (pg. 188). It would be obvious to one skilled in the art at the time of the invention to combine the teachings of HENDERSON with COX and FULTON in order to forward a received message to subsequent intended users.

As to claim 24, refer to claim 14 for rejection.

### Conclusion

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Lewis A. Bullock, Jr. whose telephone number is (703) 305-0439. The examiner can normally be reached on Monday-Friday, 8:30 am - 5:00 pm.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, John A Follansbee can be reached on (703) 305-8498. The fax phone number for the organization where this application or proceeding is assigned is (703) 872-9306.

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Any inquiry of a general nature or relating to the status of this application or proceeding should be directed to the receptionist whose telephone number is (703) 305-0286.

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